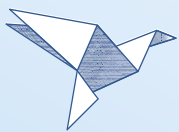




► **Wide angle lens** *The all-encompassing impact of the pandemic has brought into focus the need for a wide angle view of risk. Risk management software has a critical role to play in delivering the kind of real-time insight needed to help navigate the twists and turns that are yet to come. Martin Allen-Smith writes*

► **Beyond the ERM status quo** *Over the course of 2020, the impacts of the COVID-19 pandemic forced organisations to adapt as a matter of survival. For many businesses, 2021 brought little respite. A reliance on the ways things have traditionally been done may no longer be enough. Neil Scotcher writes*

RISK SOFTWARE REPORT 2022



ORIGAMI RISK



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Two years into a global pandemic, the need for an holistic picture of organisational risks is underlined – and in bold. With the accelerated emergence of rapidly escalating global risks – from COVID-19 and the subsequent supply chain fall-out, to the increasing intensity of natural disasters – more and more organisations are focusing on breaking down silos that exist between risks, insured and otherwise.

A growing recognition of the value of centralised platforms that can support the many separate elements of risk that must be tracked, analysed and responded to, is driving the implementation of risk software.

Such software is helping organisations resolve the overlaps or gaps in risk ownership that are entrenched within functions, departments and roles.

“This is critical because, in addition to clarity around risk ownership, the ability to effectively respond when the unexpected occurs requires a comprehensive, unified response organised around a hub of centralised data,” says Jaime Henry, director for market strategy at Origami Risk.

Key to this integrated approach is finding a solution that ensures risk is measured and managed in a simple and straightforward way – even if the risks and the organisation itself are significantly more complex.

“We created a team of market strategy leads who are dedicated to uncovering new functionality and innovations that expand how risk software can be used to address an increasingly complex and interconnected set of challenges.

“One notable trend is the desire for enhancements in analytics that can be delivered via our dashboard widget functionality. Our clients rely on dashboards not only to efficiently distribute data to a wide range of

Wide angle lens

The all-encompassing impact of the pandemic has brought into focus the need for a wide angle view of risk. Software has a critical role to play in delivering the kind of real-time insight needed to help navigate the twists and turns that are yet to come. Martin Allen-Smith writes



stakeholders but also to help [reveal] otherwise hidden relationships and provide context that ultimately improves decision-making,” Henry explains.

“We recently responded with new widget options such as a powerful ratio-based formula that level-sets comparisons of an organisation’s data. Applying this formula and displaying the results in easily accessible and understandable visual formats means trends and outliers are more easily understood and recognised.”

Responding to greater complexity

Inevitably, legacy solutions have struggled to keep up with is the pace of change when it comes to the broader risk environment, particularly the world outside of the enterprise and its impact on an organisation.

Alex Toews, director of risk products at Fusion Risk Management, believes that the biggest impact from a software perspective has been the increasing frequency of large systemically impactful events. “There has been a noticeable trend since the

2007-2008 financial crisis for global, interconnected disruptions to occur more frequently. On top of this, organisations' systems have continued to become more complex, more critical to operations and more interwoven," he explains.

"So, when a significant incident does occur, the tendrils of impact are felt more by the everyday user in a way that may not have previously been the case. Now, they are felt almost immediately. The emergence and prevalence of both technology and software offers an incredible boost to an organisations' capability, intelligence, efficiency and speed but can also provide the same attributes to a risk event."

Using the pandemic as an illustration, Toews explains the domino effect from the wider impacts on the global economy through to individuals – both professionally and personally.

So how is the latest risk management software keeping up with the demands of delivering a 'big picture' view? Phil Walden, sales and marketing director at JCAD, believes that one of the most significant technology enhancements of recent months is around improved integration – enabling the reporting of risk data alongside other, unrelated disciplines, in a single report.

"Improving the accessibility of software and of reporting is shaping the way it is used. Being able to complete risk management tasks and reporting on multiple devices and smartphones will engender a greater understanding of risk management."

This, according to Walden, should even extend to employees with no responsibility for risk management.

Marcus Vaughan, chief growth officer at Australia-based provider, Illuminr, concurs.

"Engagement is everything. If an organisation – or the vendor for that matter – does not have a strategy to

ensure continuous engagement with risk platforms, their value diminishes quickly and questions are raised about effectiveness," he suggests.

"We've seen organisations increase engagement by over 300% in one quarter alone through our microsimulation programmes. Microsimulations are immersive bite-size simulated activities that create lightbulb moments for staff around risk exposures, engaging them to contemplate and execute their response. This builds awareness of the changing risk landscape and builds muscle memory in their response protocols. Due to the low impost of time on staff (10-15 mins), organisations are increasing their cadence of activities both fortnightly and monthly, subsequently empowering them to assess many more risks throughout the year."

The future

In such turbulent times, what is the outlook for risk software in the years ahead? How is the market likely to evolve to best address some of the challenges to come?

Origami's Henry foresees the continued centralisation of data, not only through the breakdown of internal silos across all definitions of risk within an organisation, but also through the additional input of external data via API integrations that connect data from one system to another at the exact point it is needed.

"Through experience, we can say that getting a risk system in place after a major risk event is far too late to mitigate that risk and any interconnected risks," she explains. "Having data segregated across multiple business-critical systems that don't connect with each other can result in delays or inaccuracies in decision-making due to the reliance on manual

"In addition to clarity around risk ownership, the ability to effectively respond when the unexpected occurs requires a comprehensive, unified response organised around a hub of centralised data"

processes and communications. Additionally, organisations will increasingly prioritise the implementation of automated workflows that promote communication throughout the organisation, something that is made easier through a risk platform that already has the key pieces of data and business workflows in place."

Vaughan foresees a similar trend amongst his client base.

"The rapidly evolving conditions that came with COVID, have seen organisations having to take an extremely agile approach to risk and resilience," he explains. "This fast-paced environment has greatly favoured platforms that take a response-first approach to design. We're already seeing a lot of organisations really question the value they receive from old, clunky software."

The future aim appears to be one of seamless, intelligent risk management.

"The market is moving quickly and we're seeing a real changing of the guard from old legacy systems designed around...out-of-date reporting processes, to risk intelligence and response platforms that guide users through their changing risk environment," Vaughan explains. People are stretched and looking for simplicity. This means that platforms designed to improve risk and resilience processes – driving efficiency and informing people of their exposures rather than asking them to report their exposures – will thrive."

Beyond the ERM status quo

Over the course of 2020, the impacts of the COVID-19 pandemic forced organisations to adapt as a matter of survival. For many businesses, 2021 brought little respite. A reliance on the ways things have traditionally been done may no longer be enough. Neil Scotcher writes

In the face of lingering economic and political uncertainties, ongoing supply chain issues and the increasing intensity of natural disasters, there is an ever-increasing need to move beyond a “status quo” approach to enterprise risk management. Strategically aligned ERM programmes can be bolstered by the implementation of changes that improve identification of previously unforeseen or emerging risks, aid in assessing the potential impact of these risks to organisational objectives and, through better integration with business processes, help to ensure that risk mitigation activities are carried out and their effectiveness measured.

By expanding the number of risk stakeholders engaged in the process of risk identification, organisations can build toward a more comprehensive view of risk. Additionally, by increasing the regularity with which the assessments used to identify risks are carried out, organisations can increase the likelihood that previously unforeseen or emerging risks are surfaced and addressed before they wreak havoc. Finally, by breaking down the silos that act as blind spots that restrict a risk professional’s ability to fully understand the interconnectedness of risk across an enterprise, steps can be taken to ensure that proactive — and effective — mitigation plans are in place and are carried out.

The introduction of these steps is, of course, a far more complicated matter. Even were it not for the staffing shortages and increased

workloads brought on by reduced budgets or current hiring challenges, manual processes and a reliance on spreadsheets or multiple enterprise software systems often stand in the way. Where this is the case, ERM programmes stand to benefit from the use of technology that breaks down silos of data and helps streamline processes related to the identification, analysis and mitigation of risk.

Crowdsourcing for a more comprehensive view of risk

To identify the risks associated with specific departments, units or functions within an organisation, risk professionals typically task individuals at the management level or above with the responsibility of completing assessments designed to surface risks. It’s an approach that has been proven to work. However, when it comes to uncovering previously unforeseen or emerging risks, the method may be neither as thorough nor as accurate as it could be. All too often, when assessments are carried out by “risk

owners” with limited visibility, critical details are left out as the result of a full understanding of front-line risks.

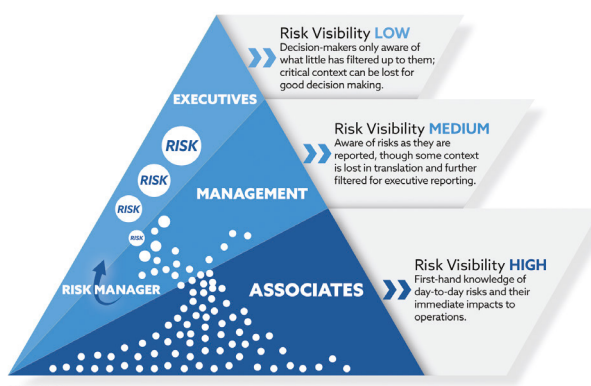
Enlisting more stakeholders — especially those who have first-hand knowledge of day-to-day risks — in the assessment process is a potential remedy. Not only does a broader variety of skills, experience and perspectives contribute to a more comprehensive assessment of risks, but with this input, risk professionals have access to a broader base of information that can be analysed and used to inform decisions. The approach can also inform risk professionals as they work to bring together those who have the most to contribute when it comes to the design and execution of risk mitigation strategies.

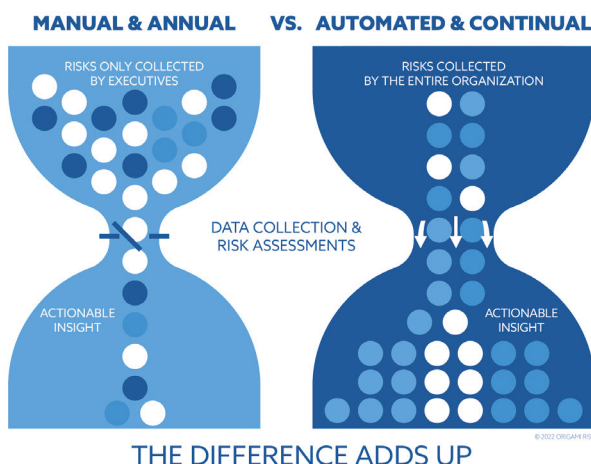
There is yet another potential benefit. By opening the risk assessment process to more individuals throughout the enterprise, risk professionals gain more than just access to opinions and feedback that can be used to act in alignment with the organisation’s strategic objectives, they are also

contributing to the overall risk culture by encouraging employees at all levels to think and act like risk owners.

Increasing the cadence of assessments to stay ahead of emerging risks

By design, ERM is a continual process of identifying, analysing, mitigating and measuring the effectiveness of risk





mitigation efforts. Unfortunately, the traditional cycle of carrying out each step in the process on an annual basis continues to fall farther and farther behind the pace at which risks are emerging and evolving.

While by no means a guarantee that emerging risks will be identified — and, as a result, provide enough time for analysis and execution of mitigation activities — before they impact an organisation, one of the most straightforward steps that can be taken to keep pace is to move beyond a traditional annual assessment schedule. However, as is the case with expanding the number of people tasked with performing risk assessments, increasing the cadence of assessments can be hampered by limited staff resources, manual processes and complicated forms that add to the already full workloads of designated risk owners.

Breaking down data silos

Even with these changes above in place, the challenge of siloed data often stands in the way of putting the information to work. As Edd Wilder-James explains in the Harvard Business Review article ‘Breaking Down Data Silos’, while numerous factors can give

rise to data silos, the impact is the same: lack of access to data is the greatest obstacle to analysis. Additionally, regardless of whether risk-related data is siloed in spreadsheets or in disparate software systems in place throughout the organisation, the ability of an organisation to take the larger picture into account is restricted. Given the increasing complexities and interconnected nature of risk, this is a significant problem. All too often, data silos limit the ability of risk professionals to fully understand and demonstrate to stakeholders how risk mitigation efforts tie together in support of a broader strategy or how gaps or failures in one area of the organisation are likely to impact others and, eventually, affect the entire enterprise.

How Origami Risk helps organisations move beyond the status quo

As a single-platform, software-as-a-service solution that includes GRC, RMIS, EHS, and claims and policy administration product suites, Origami Risk makes it possible for organisations to retire outdated systems that require costly IT maintenance. With data from across the organisation centralised in a single location, data silos are eliminated. This allows organisations to unlock the benefits of cross-department sharing that contributes to a unified view of data, drives informed decision making, and facilitates the enterprise-wide adoption of best practices.

The flexibility of Origami Risk makes

it possible to tailor the system based on the unique needs of any enterprise. For example, formulas for calculating and rolling up risks (sub factors) can be configured so that the process is aligned with the organisation’s risk tolerance and risk appetite. By leveraging features such as the automated assignment of tasks, auto-generated email and text notifications, customisable screens that include dynamic, auto-filled fields that reduce the amount of work required to complete items such as risk assessments, and dashboards for quickly identifying where things stand, risk professionals can increase the cadence of assessing risk without overloading risk owners.

Origami Risk’s award-winning integrated ERM Crowdsourcing Assessment tool helps risk professionals expand their view of risk by simplifying the distribution, performance and collection of risk assessments. The tool provides functionality such as the distribution of assessments and related communications like notifications and reminders, thus eliminating time-consuming administrative activities. And once an assessment is submitted, the system uses completed responses to instantly calculate — or recalculate — an average score or provide the highest score, depending on what is appropriate for a specific assessment.

Faced with unprecedented and emerging risks, an approach to managing enterprise risk that remains bound to the ways things have traditionally been done may no longer be sufficient. Origami Risk stands ready to help risk professionals move beyond the status quo.

To learn more about the RMIS, ERM, GRC, EHS, and other solutions available from Origami Risk, visit origamirisk.com to view product videos, download case studies, or request a demo.

ORIGAMI RISK ORIGAMI



Origami Risk is a SaaS firm providing integrated risk, compliance, safety, and insurance solutions to corporate and public entities, brokers and risk consultants, insurers and MGAs, third-party claims administrators, and more. Origami Risk is differentiated by:

- A single, cloud-based platform that is secure, fast, and available to users via web browser and mobile app
- Configurability that eliminates the need for custom development and plug-ins
- Easy-to-use analytics and digital-engagement tools – including portals, dashboards, and reporting – that deliver varying, role-based levels of access
- The highest Net Promoter Score (NPS) score for Risk Management Information System (RMIS) providers, year after year, in independent, third-party surveys

With a mission to simplify risk and insurance for better insights and greater possibilities, Origami Risk provides users across the risk and insurance ecosystem with technology for the collection, consolidation, management, and sharing of data across functions. Integrated analysis and reporting in Origami Risk help to identify trends and inform decisions; workflow automation tools provide additional value by eliminating repetitive, manual activities, streamlining communication and ensuring users are aware of critical tasks.

Suites and solutions available from Origami Risk include:

- Governance, Risk and Compliance (GRC)
- Exposure Values Renewal Management
- Total Cost of Risk (TCOR)
- Asset & Fleet Management
- Insurance Certificate Tracking
- Environment, Health & Safety (EHS)
- P&C Policy Administration and Claims Administration

Ongoing deployments and seamless system integrations

The Origami Risk platform is a true multi-tenant SaaS system. Platform highlights include:

- A single version of the application. Each client is on the most-recent version of Origami Risk. There is never a sun-setting of support for older products nor forced migrations to different systems.
- Quarterly releases, provided at no additional cost, ensure users are able to take advantage of – and begin deriving value from – new features and enhancements.
- Seamless integrations with third-party applications, via web services and APIs, eliminate the need for costly, time-consuming custom development.
- Data integration features that allow for system integrations of varied complexity and frequency are accessible to designated system administrators via on-screen, automated file import/export tools within the application.

An experienced service team aligned with client objectives

Origami Risk partners with clients by providing:

- A dedicated, collaborative service team that is always available to answer questions or respond to issues that may arise.
- Award-winning implementations made possible by a configurable system and an experienced service team of people who bring industry-specific knowledge and technological expertise.
- Continuous, expert support with members of the system implementation team also providing ongoing support post-implementation equips each client with support from those who know them and their business, how they use the system today, and their plans for tomorrow.

A singular focus on helping clients achieve their business objectives underlies Origami Risk's approach to the development, implementation, and support of their innovative risk, safety, and insurance solutions.

To learn more about Origami Risk, visit origamirisk.com

CALQRISK

CALQRISK

CalQRisk is a modular governance, risk and compliance solution that aims to support large financial institutions with one, organisation-wide platform to cover operational risk management, incident management, audit, vendor management and regulatory compliance.

calqrisk.com

CAMMS.RISK

CAMMS

This cloud-based SaaS solution implements a modular approach, covering enterprise risk, analytics, compliance management, incident management, IT/cyber risk, third-party risk and audit management – allowing organisations to scale and mature GRC processes at their own pace without the need to purchase disparate systems.

Camms.Risk promises to redefine the way the user organisation pursues opportunity and manages risk, supporting risk management professionals with risk methodology, risk register, risk appetite, risk assessment, creation of KPIs and scenario analysis.

The tool features executive dashboards and reports, flexible registers and integrated workflows for automated management.

The risk management module aims to make risk management part of the user organisation's culture. The compliance management module helps users track compliance requirements to understand areas of exposure. The workplace health and safety module maintain health and safety registers, to help with

identifying and dealing with hazards and recording actions to meet compliance. An incident reporting and monitoring tool enables users to report actual incidents and near misses as they happen, conduct investigations, determine impact and monitor cases until closed.

In the audit management module, users can schedule and manage internal and external audits and deal with findings and recommendations.

The cyber and IT risk management module aims to integrate IT risk with existing enterprise risk frameworks to ensure that cyber risk is given visibility across all levels of the organisation.

A third-party risk management module promises to provide a consolidated view of third-party risk with comprehensive workflows for vendor and supplier risk assessment and ongoing monitoring.

cammsgroup.com

FIGTREE SYSTEMS

FIGTREE SYSTEMS EUROPE

Figtree Systems is a specialist software provider of risk management information systems.

This system is used by companies around the world for incident management, claims management, corporate insurance management, fleet management, occupational health and safety management and enterprise risk management.

The system incorporates such features as workflow automation, document creation and management, reports and dashboards, smartphone and web-based data-capture and email notifications.

Reconfigurability ensures that variations in business processes are also catered for.

The system is available in the traditional client-server model as well as a SaaS model from ISO 27001 compliant datacentres. Incident and OHS management offer straightforward logging of incidents or hazards from either a mobile device or a web browser. An initial incident notification only requires a few basic details, and configurable workflow rules notify the relevant personnel when it is time to review forms.

figtreesystems.com



FUSION FRAMEWORK SYSTEM

FUSION RISK MANAGEMENT

Fusion Risk Management provides software solutions for operational resilience – encompassing risk management and business continuity.

The Fusion Framework System's purpose-built frameworks and toolsets provide product and service owners, executives and risk and resilience teams with a unified view of the organisation.

Through visual and interactive means, the Fusion Framework System helps organisations analyse every aspect of the business so practitioners can identify points of friction, single points of failure, key risks and how to mitigate their impact.

This past year, Fusion has released two new capabilities: Scenario Testing and Dynamic Response Console. When deployed together, users can better understand the impact of severe but plausible scenarios on important

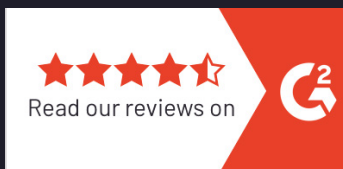
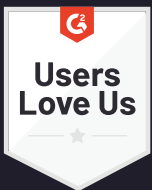
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"We are solving business continuity planning, enterprise risk management, and security incident management. We are also using the system to manage our locations/sites, applications, vendors, and other risk management functions."

Director of Operational Risk & Compliance

business services, initiate workflows to address gaps and streamline response and recovery.

Fusion's prebuilt connectors also extend what is available with Salesforce, including two-way communication with emergency notification systems, configuration management databases, situational intelligence and more.

A wide variety of businesses, including Thomson Reuters, Cambia, Ulta Beauty and TransUnion use this software to manage risk globally.

fusionrm.com



GOAT RISK GOAT RISK SOLUTIONS

GOAT Risk is billed as an "easy to use, low cost,

enterprise risk management software solution". Launched in 2008, GOAT aims to help organisations quickly bring key management information together within a simple, secure and collaborative platform.

Pre-populated templates, risk tips, explanations and definitions, along with an intuitive and fully customisable interface, make the software accessible to users without risk expertise.

This cloud-based SaaS tool requires no training and is suitable for all organisations, regardless of size and sector.

Robust control frameworks are a key feature of the system, helping risk owners and their supporting teams to consider and conduct structured gap analysis, creating meaningful, actionable and measurable plans that are aligned with business objectives.

Key features include personalised dashboards; 'drag and drop' risk

assessment heatmaps; risk registers; incident reports; control assessments; one touch reporting and automated reminders; escalations and alerts. Users can also create private profiles and risks for closed collaboration on sensitive topics.

Custom templates ensure that all users can create their own unique version of GOAT. System developments are often based upon client feedback and recent examples include advanced search and custom scope reporting, a risk control library feature and the ability to attach external documents and references to risks.

goatriskssolutions.com

HAWKSIGHT SAFETY AND SECURITY RISK MANAGEMENT SOFTWARE HAWKSIGHT SRM

HawkSight Safety and Security Risk Management Software is a data-driven, enterprise digital SRM solution. This vendor promises a time saving of 85% on safety and security risk reporting.

Used in companies, NGOs and risk consultancies worldwide, the tool aims to drive improvement in safety and security risk management by delivering real-time strategic, operational and tactical safety and security risk assessment on an enterprise-wide basis. HawkSight SRM says this enables consistent implementation of security risk assessment "in less than 15% of the time taken through the traditional security consultancy approach".

Powerful reporting tools aim to enhance the communication and comprehension of risk by "translating the conventional security language into that of enterprise risk".

HawkSight Software calculates risk based on international risk management, operational health and safety and environmental management guidelines.

Key features include GIS digital mapping and analytical tools including cluster, heat mapping and charting of incident data; compatibility with any GEO RSS or REST API data feed; a Pandemic Tracker that supports simultaneous tracking of health and emerging security event data; a proprietary algorithm to calculate risks (based on series of intuitive forms designed to capture data); an enhanced report builder to create bespoke, automated reports; an extensive risk modelling and simulation and an advanced audit and task management function. Scalable multi-layer mapping includes street, satellite and topographical layers to aid visualisation of site and incident data.

Embedded e-learning aids initial and on-going training, and IT and end-user support is available. HawkSight Software is currently available in V3.2.

Future plans include the development of an advanced dashboard, offline data capture and risk data export capability for analysis and third-party integration.

hawksightsrm.com

JCAD CORE JCAD

JCAD's CORE risk management software is a web-based solution that provides organisations with a simple application for identifying, monitoring and mitigating risks. This tool aims to help users to ensure compliance, capitalise on new opportunities, drive effective business strategy and

improve efficiency.

JCAD's launch this month of JCAD CORE 5 sees its well-established risk management tool given a new and updated interface allowing for a range of layout improvements to aid efficiency, accessible throughout all media, including smartphones.

The solution helps embed risk management across an organisation as it removes the need for excel spreadsheets that are so often used in silos and difficult to maintain. Keeping things simple and reminiscent of the existing framework can be key to user and board buy-in.

The implementation of a purpose-built tool can also be an opportunity to tweak and improve existing frameworks. JCAD CORE is an off the shelf solution that can be customised to unique reporting structures, terminologies and categories. Features of JCAD CORE include interactive dashboards, multiple registers, performance metrics and automated alerts.

jcad.com

JCAD LACHS JCAD

JCAD LACHS claims management software was developed nearly 30 years ago in order to help organisations improve upon the efficiency and productivity of their in-house claims team. Retaining this function in-house allows the organisation to maintain a history of their claims, greater control over the management of their claims to help drive down insurance premiums.

JCAD has a vast amount of experience ensuring data is clean, validated and fit for purpose. It can also apply GDPR data retention policies.

The latest version, LACHS 5, offers richer functionality via interactive dashboards, geo-mapping and document bundling. Additional modules such as integration with the MOJ portal and online claim submission are also available, which can make this tool the central point of the claims team.

Designed to provide a high level of functionality to busy claims processing departments, improve customer service and reduce operational costs, this off-the-shelf solution is quick to implement and easy to maintain.

jcad.com

KAIZENEVO MACLEAR

Maclear helps organisations achieve their risk management or governance, risk and compliance goals. KaizenEVO has been developed to help businesses capture, monitor, measure and manage risk and compliance across the enterprise with the goal of strengthening corporate governance processes, facilitating effective risk and compliance management and converting data elements into actionable information.

Modular and scalable, Maclear promises a suite built on a highly configurable and extensible software platform that provides the necessary foundation for breaking down enterprise silos by leveraging a common GRC data repository, framework and language, which can be adopted incrementally.

Maclear's software solution enables effective monitoring in the form of dashboards, macro-level analysis and automated workflows for reporting, assessment and remediation management. The solution also

provides operational support via configurable controls, access automation, testing and integration with third party tools.

Maclear has experience in implementing custom-configured risk management solutions for organisations around the globe with large complex environments and thousands of users.

maclearglobal.com

KNOWRISK CORPROFIT

CorProfit aims to help clients embed and align a range of risk programmes to offer a common picture of risk. At the heart of this tool's architecture is the KnowRisk database; all other components and sub-components integrate with it via the application server or the data mart. KnowRisk Forms are an extension of the KnowRisk User Interface and consist of standalone forms that may or may not be linked together. The forms are aimed at users in the business who may not need for the more advanced features of KnowRisk. Forms provide functionality for business rules to be embedded, data entry, data views and steps in an overall workflow. KnowRisk's built-in reporting capabilities are based on Crystal Reports and come without additional licensing costs. With KnowRisk, users can export a subset of the database into a data mart to provide advanced data modelling and visualisations. This is useful for companies wishing to plug in their own BI tool to obtain customised reporting and dashboards from the risk management system. KnowRisk is a fully quantifiable system and performs a range of calculations whether patently exposed or not. All calculations in KnowRisk



Integrated Risk Management *without compromise*

The world's first customer-configurable Integrated Risk Management Platform

Free yourself from the costs and constraints of regular GRC

riskHive's IRM platform is a 'no-compromise' solution to the challenges of implementing Integrated Risk Management.

With our mature and award-winning ERM v6 application at the core, you can very rapidly specify, design and integrate any number of IRM applications, workflows, functions and dashboards that may be required, and more can be added quickly at any point in the future.

Using a 'zero-code' rapid application development environment and over twenty 'oven-ready' starter-apps from our existing IRM application library, our experts will work with you to quickly tailor and finesse the product to meet your exact initial requirements.

Once trained, you can make your own enhancements to keep the functionality current as your requirements change and evolve.



Apps that will start working **NOW**, not in two years' time...

riskHive IRM 'oven-ready' Applications (around 80% functional compliance) currently include:

- Activity Tracking
- Audit and Non-conformance Management
- Buildings Compliance
- Change Management
- Company Policies and Procedures
- Complaints Management
- Contract Management
- HR Management
- Interested (3rd Party) Management
- Knowledge Management
- Opportunity Management
- Point-of-work Risk Assessment
- Real Estate Management
- Service Desk

Contact Ian or Rebecca on +44 1275 545874 or +44 7818 898997 www.riskhive.com

can be viewed subjectively (using words) and quantitatively (using figures); the database automatically synchronises between the subjective and quantitative values.

corprofit.com

PREDICT! RISK DECISIONS

The Predict! solution aims to offer a complete, integrated risk capability, helping organisations to proactively manage risks and opportunities.

Predict! Risk Controller manages, assesses and reports on opportunities, threats and issues, while Predict! Risk Reporter is dedicated to custom reporting. Predict! Risk Visualiser is the provider's new interactive risk visualisation tool.

Predict! Connect is a two-way API that extracts risk and action data into corporate reporting tools such as Power BI Predict!

Predict! Risk Analyser is a single tool for project and programme analysis and bespoke uncertainty modelling to support executive-level decision-making. It helps users test the resilience of a schedule and budget, pinpoint key risk areas affecting completion and demonstrate the benefit of mitigation actions.

With Predict! Risk Analyser, message-driven prompts encourage users to engage in managing risks and actions. With combinations of risks and visuals, lists offer ad-hoc risk reporting, across the entire business or at any drill-down level. Monte Carlo risk analysis provides up-to-date contingency information for strategically important risk-based decision-making. Automatic summary reports enable users to communicate outcomes confidence quickly, while interactive dashboards drive

understanding and facilitate discussion.

riskdecisions.com



PROTECT.ERM PROTECHT GROUP

Protecht.ERM is an integrated enterprise wide risk management software solution, supported with training and advisory services, for organisations of any size or geography.

With this tool, users can dynamically manage all their risks – including compliance, health and safety, internal audit, incidents, KRIs and business continuity planning – in a single platform.

This tool allows users to link important risks across the organisation and highlight systemic issues through central libraries; communicate effectively and professionally to risk committees, boards and business stakeholders using customisable visual reports; and use APIs for seamless data connections.

Protecht.ERM has no additional costs per module. This provider also offers a mobile app.

protechtgroup.com



RISK QUANTIFIER (RQ) THREATCONNECT

ThreatConnect's platform offers cyber risk quantification, intelligence, automation and analytics.

ThreatConnect Risk Quantifier is a cyber risk quantification solution that allows users to identify and communicate the cyber security risks that matter most to an organisation in terms of financial impact; and aims to help users to make better strategic decisions.

RQ automates the generation of cyber risk reporting as it relates to the business, cyber security initiatives and controls, leveraging inputs and multiple data sources such as regulatory data, insurance claims, financial data, breach reports and other security and threat intelligence.

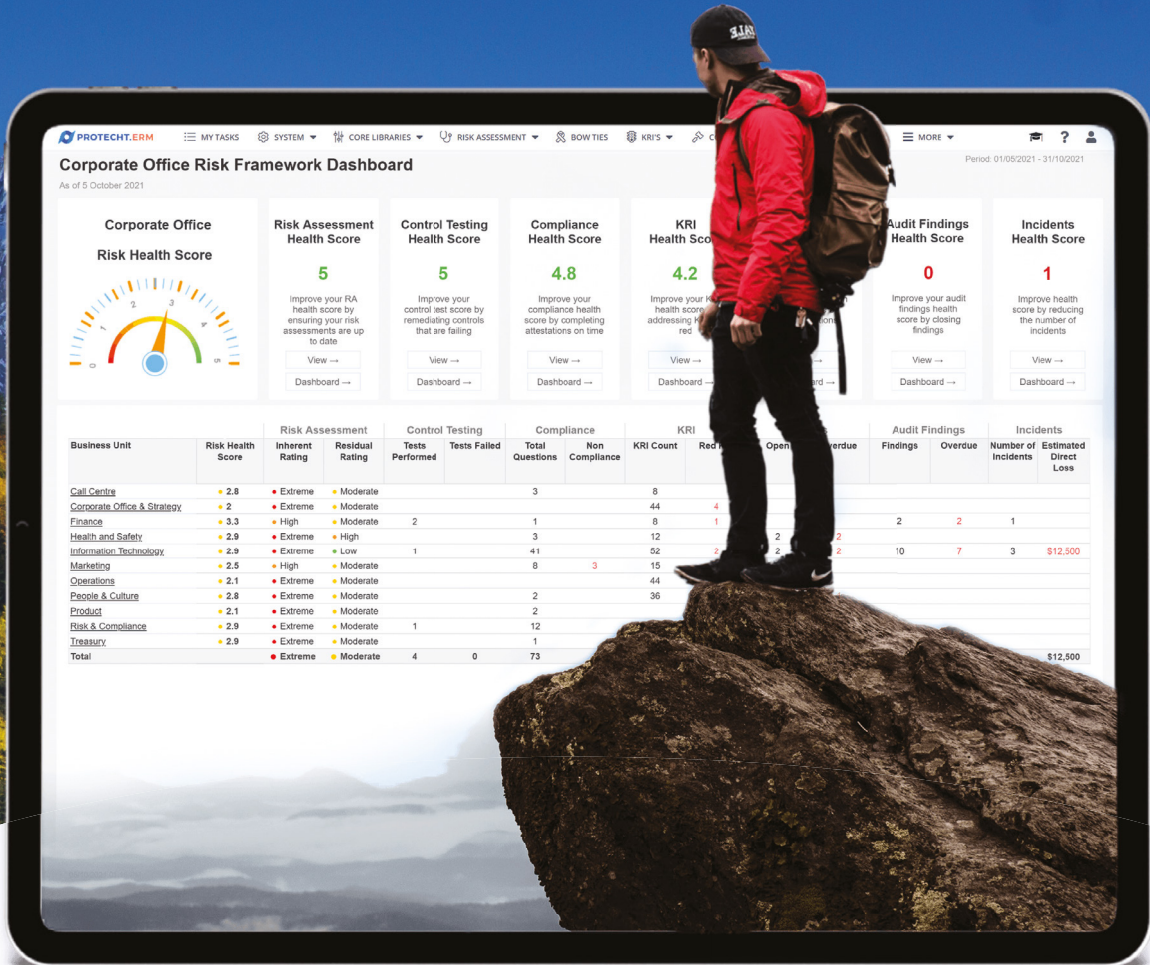
This product aims to unify the actions of the security team around the most critical risks, through the combined use of cyber risk quantification, threat intelligence platform and security orchestration, automation and response solutions.

threatconnect.com



RISKHIVE ENTERPRISE RISK MANAGER RISKHIVE SOFTWARE SOLUTIONS

riskHive ERM is billed as a quick to deploy and highly configurable cloud-based solution for the effective management of risks, opportunities, issues, assumptions and controls.



See a complete picture of your risks in one dashboard

Engage the whole organisation and keep your risk and compliance information consistent with just one system.

- ✓ Risk Assessment
- ✓ Compliance Management
- ✓ Health and Safety Management
- ✓ Internal Audit
- ✓ Incident Management
- ✓ Key Risk Indicators (KRIs)
- ✓ Business Continuity Management (BCP)
- ✓ and more

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Part of the riskHive Integrated Risk Management Platform, and complementing the riskHive GRC apps and processes, this tool is aligned with ISO and COSO standards and promises to evolve alongside the user organisation's risk management maturity and capabilities.

A 'zero-code' integrated GRC platform provides all the functionality of core GRC apps, with native iOS and Android mobile apps also available.

riskhive.com

RISKCONNECT RISKCONNECT

Riskconnect's Integrated Risk Management solution brings together all forms of risk from all corners of the organisation to help users make smart decisions.

The vendor promises a seamless integration between people, systems and data from multiple internal and external sources, to help tackle daily risk management challenges.

Compliance tracks, manages and documents all compliance-related activity from one centralised location to reduce the risk of non-compliance.

Internal audit manages the end-to-end audit process to identify, assess and address risks of all types, including financial, operational, IT and compliance. Enterprise Risk Management anticipates, assesses, mitigates and monitors every form of risk for a complete view of risks, how they relate and their impact on the organisation. Third-Party Risk Management monitors in real time everything that relates to third-party suppliers, including agreements, contracts, policies and access credentials. Claims Administration provides full support from first notice to adjudication, payment and

subrogation for organisations that manage their own claims or manage claims on behalf of others. Health and Safety tracks all safety processes, training status, compliance requirements, hazard data and incidents to help users spot early warning signs, identify trends and monitor incidents that turn into claims.

riskconnect.com

SCAIR INTERSYS

SCAIR (Supply Chain Analysis of Interruption Risks) is a supply chain risk assessment tool that helps manufacturing companies visualise their global, end-to-end supply networks.

It allows risk and supply chain professionals to map supply chains, quantify business interruption losses and stress test different supply threats and recovery scenarios.

Having identified key exposures, SCAIR monitors major disruption events to provide tailored warnings of natural disasters and regulatory non-compliance incidents that could impact continuity of supply.

SCAIR's latest update includes fully configurable supplier risk assessment scorecards which can enable complex organisations to focus on their most vulnerable supply nodes. PowerBI-enabled data visualisation is another new feature that provides effective insights into major risk accumulations and demonstrates the benefits of mitigation for organisations.

SCAIR is currently used by global biopharmaceutical companies and insurers. It has also partnered with the University of Cambridge in the ReMediES project and has UKAS

accredited ISO 27001 certification through its parent company Intersys. Industries that can most benefit from SCAIR include medical devices, biopharmaceuticals and insurance.

supplychain-risk.com

SWORD OPERATIONAL RISK MANAGER SWORD GRC

Sword GRC aims to provide powerful tools that provide a single view of risk right up to board level, empowering better business decisions and elevating risk and GRC as a source of competitive advantage.

Sword Operational Risk Management is a fully web-based risk management solution designed for corporates and financial services companies, promising a central, fully integrated and at the same time modular database.

A comprehensive risk register and evaluation system features an extensive range of risk models, analysis and reports which can be configured as required to meet the regulatory and business requirements of any organisation. Incidents and events can be recorded, managed and subsequently linked to relevant risks and controls to improve future management. Risk mitigation is then supported by allocated actions. For policy management and compliance, a comprehensive solution for developing, managing and evidencing compliance with corporate policies is available. Self-assessment and certification can be deployed centrally or by individual business units. User-specific dashboards highlight issues and items for review or update, trends and significant changes. Another feature allows the recording of board level risk appetite statements, and a

wide range of standard and custom reporting options are available. Sword Operational Risk Management also benefits from cross-functional collaboration and alignment via the Sword GRC platform including automated processes, workflows and innovative use of visualisation tools. A powerful analytic and reporting capability delivers risk, compliance and audit information in a range of intuitive and user-friendly media that provide a personalised user experience. This tool is used by mid-tier organisations in the financial services sector, including Yorkshire Building Society, Paragon Bank, AON, BACS, Odyssey Re and World Bank/IEG.

Bespoke configuration options are available for meeting individual client requirements.

sword-grc.com

VENTIV IRM VENTIV TECHNOLOGY

Ventiv IRM supports risk, insurance, claims and safety managers in making information-based decisions on where to focus resources, and optimise the management of risk.

The tool promises a modern user interface with easy enterprise

deployment, a global search feature for comprehensive text information and document location, and an intake and workflow companion tool, Digital, for field users with responsive questioning, language, reminders, approval, delegation and full mobile support.

An embedded interactive dashboard tool allows for easy data discovery and trend identification. Integrated analytics are driven by artificial intelligence, automated pattern detection, natural language querying and AI infused into BI. The tool also has the ability to integrate third-party data sets such as census data with Novarica data to create predictive models. Geospatial analytics feature map search and map visualisations including with external nat cat and other location-related risk data. Comprehensive templated reporting and analytics capabilities allow for insights and business intelligence.

A fully open architecture with REST API allows for real-time integration and a sandbox environment supports changes and testing outside of production. Modules cover risk activity areas including incidents and claims; safety and investigations; renewals and submissions; assets and exposures; cost/premium allocations and calculations; insurance programmes and policies, including

certificates; risk engineering survey and recommendations; audits and assessments; and risks, controls, treatments.

With last year's launch of the Data Science Solution, Ventiv Predict provides a range of models taking advantage of the provider's purpose-built data science platform combined and benchmark data set.

The solution is designed to help risk managers leverage data science to better understand their risk portfolio by making it easy to input, model and use their own and third-party data to proactively predict claim development with AI driven predictive analytics.

Ventiv's three-tier system is designed to make the platform accessible to users with varying levels of experience.

The solution, with built-in and extensible AI and ML, allows the user to perform accurate data modelling, from claims scoring to predict claim severity, to full Monte Carlo simulations to model the probability of different outcomes. The solution also allows users to quickly discover insights, identify patterns, generate risk predictions based on a huge range of data sources and benchmark their data against that of their peers.

ventivtech.com



CONTINUITY INSURANCE & RISK

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	Origami Risk	CalQRisk	Camms.Risk	Figtree Systems	Fusion Framework System	GOAT Risk	HawkSight Safety & Security Risk Management Software	JCAD CORE	JCAD LACHS	KaizenEVO	KnowRisk	Predict!	Protecht.ERM	Risk Quantifier	riskHive Enterprise Risk Manager	Riskconnect	SCAIR	Sword Operational Risk Manager	Ventiv IRM
General/admin/tech																			
Full process analysis hierarchy	•	•	•	•			•	•		•	•	•	•		•	•	•	•	•
Full process escalation hierarchy	•	•	•	•	•			•		•	•	•	•		•	•	•	•	•
Objectives hierarchy	•	•	•	•	•			•		•	•	•	•		•	•		•	•
Organisational hierarchy	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Asset hierarchy	•		•	•	•			•	•	•	•	•	•		•	•	•	•	•
Financial accounts hierarchy	•		•	•						•					•	•	•	•	•
Expand and collapse hierarchy	•	•	•		•			•		•	•	•	•		•	•	•	•	•
Audit findings	•	•	•	•	•		•	•		•	•	•	•		•	•		•	•
Scalable and tested to 100 users	•	•	•	•	•	•		•	•	•	•	•	•		•	•	•	•	•
Scalable and tested to 1,000 users	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Scalable and tested to 10,000 users	•		•	•	•		•			•	•	•	•		•	•		•	•
Context sensitive help	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Screen	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•
Search and filter	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•
Roll-forward capability	•	•		•					•	•	•	•	•		•	•	•	•	•
Multi currency	•	•	•	•	•		•			•		•	•	•	•	•	•	•	•
Multi language	•		•	•	•	•						•			•	•		•	•
Web application	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Web service API	•	•	•	•						•		•	•		•	•		•	•
Synchronisation with active directory	•	•	•	•				•	•	•	•	•	•		•	•	•	•	•
Integration with MS Office	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Integration with enterprise reporting systems	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•
Integration with collaboration tools	•		•	•	•			•	•	•	•	•	•		•	•	•	•	•
Ability to install software on users own IT infrastructure	•	•	•	•				•	•	•	•	•			•	•	•	•	•
Support for offline working and synchronisation	•		•	•							•	•	•		•	•		•	•
Hosted option / SaaS	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Mobile capability: Add / update claims	•		•			•		•	•	•		•	•		•	•		•	•
Mobile capability: Manage tasks / activities	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•
Mobile capability: View reports / dashboards	•	•	•	•	•	•	•	•	•	•	•	•	•		•	•		•	•
User security clearance	•	•	•	•		•	•	•	•	•	•	•	•		•	•	•	•	•
Technical support / service desk 24/7	•	•	•			•			•	•	•	•	•	•	•	•	•	•	•
Data management	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Load historic data	•	•	•	•	•			•	•	•	•	•	•		•	•	•	•	•
Consolidating data from external sources	•	•	•	•	•				•	•	•	•	•		•	•	•	•	•
COPE data management	•		•							•						•		•	•
Deliver secure content	•	•	•	•	•	•		•		•	•	•	•		•	•	•	•	•
Integrated document scanning	•		•							•						•		•	•
Integrated electronic signature	•		•	•						•						•		•	•
Social Collaboration & Networking	•				•	•							•			•		•	•
Compatible with All Web Browsers without plug ins	•	•	•	•	•	•	•	•	•	•		•	•	•	•	•	•	•	•
Fully accessible via smartphone / tablet	•	•	•	•	•	•		•		•		•	•		•	•		•	•
Major functional areas																			
Incident reporting	•	•	•	•	•	•	•		•	•	•	•	•		•	•	•	•	•
Claims	•			•					•				•		•	•		•	•

Origami Risk
 CalQRisk
 Camms.Risk
 Figtree Systems
 Fusion Framework System
 GOAT Risk
 HawkSight Safety & Security Risk Management Software
 JCAD CORE
 JCAD LACHS
 KaizenEVO
 KnowRisk
 Predict!
 Protecht.ERM
 Risk Quantifier
 riskHive Enterprise Risk Manager
 Riskconnect
 SCAIR
 Sword Operational Risk Manager
 Ventiv IRM

Major functional areas

- Occurrence
- Standard reports
- Business Intelligence reports
- Dashboard
- Location / Assets
- Fleet
- Internal audit
- Assessment
- Recommendations
- Documents
- Project
- Premium calculation and allocations
- Policy
- Renewal data collection
- Insurer
- Contacts
- Health & safety hazards
- Governance, risk and compliance
- BIA
- SCM
- Vendor management

Risk Identification

- BCM Knowledge base
- Issues, losses and risks
- Custom IDs
- Risk quantification
- Risk comments
- Linked documents
- Loss and accident identification
- Linking losses to risk
- Multiple risk types
- Risk linkage
- Risk review process
- Risk approval
- Risk surveys
- Control surveys

Risk Assessment

- Risk matrix
- Qualitative assessment
- Quantitative assessment
- Gross, Residual, Target
- Opportunity
- Frequency

	Origami Risk	CalQRisk	Camms.Risk	Figtree Systems	Fusion Framework System	GOAT Risk	HawkSight Safety & Security Risk Management Software	JCAD CORE	JCAD LACHS	KaizenEVO	KnowRisk	Predict!	Protecht.ERM	Risk Quantifier	riskHive Enterprise Risk Manager	Riskconnect	SCAIR	Sword Operational Risk Manager	Ventiv IRM
Risk assessment																			
Financial years modelling				*									*	*	*	*	*	*	*
Multiple risk impacts for single risks	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
ROI		*	*	*				*		*	*	*	*	*	*	*	*	*	*
Escalation	*	*	*	*	*	*		*		*	*	*	*	*	*	*	*	*	*
Risk aggregation	*	*	*	*	*			*		*	*	*	*	*	*	*	*	*	*
Relationship matrices	*	*	*	*	*			*		*		*	*		*	*	*	*	*
Risk mitigation																			
Control assessment - qualitative and quantitative																			
Testing	*	*	*	*	*					*	*	*	*		*	*	*	*	*
Actions	*	*	*	*	*	*				*	*	*	*	*	*	*	*	*	*
Fallback	*	*	*	*				*		*	*	*	*		*	*	*	*	*
Plan	*	*	*	*	*			*		*	*	*	*		*	*	*	*	*
Provision management	*									*	*	*	*		*	*		*	*
Plans linked to multiple risks	*	*	*	*	*			*		*	*	*	*		*	*	*	*	*
Linked actions to multiple plans	*	*	*	*	*			*		*	*	*	*		*	*	*	*	*
Compliance auditing	*	*	*	*	*			*		*	*	*	*		*	*		*	*
Certificate management - medical trials																			
Certification for projects	*	*								*	*	*	*		*	*		*	*
Analysis & Reporting																			
Multiple application reporting	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Probability vs. impact impact diagram	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Monte Carlo simulation		*						*		*	*	*	*	*	*	*	*	*	*
Sensitivity analysis										*	*	*	*	*	*	*	*	*	*
Provision management	*									*	*	*	*	*	*	*	*	*	*
Schedules reporting	*	*	*	*						*	*	*	*	*	*	*	*	*	*
Data driven reporting	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Ad hoc reporting	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Automated email report distribution	*	*	*	*	*					*	*	*	*	*	*	*	*	*	*
Risk adjusted balanced score cards	*	*	*	*	*					*	*	*	*	*	*	*	*	*	*
Risk adjusted GANT chart										*	*	*	*	*	*	*	*	*	*
Ba•ian analysis										*	*	*	*	*	*	*	*	*	*
User-defined dashboards	*	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*	*	*
Integration with business intelligence reporting tools	*	*	*	*	*			*	*	*	*	*	*	*	*	*	*	*	*
Automatic alerts	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Ability to combine data from all modules within a single report	*	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*	*	*
Ability to combine data from all modules within a single dashboard	*	*	*	*	*	*		*	*	*	*	*	*	*	*	*	*	*	*
Ability to meet user reporting needs without the need from custom reports	*	*	*	*	*			*	*	*	*	*	*	*	*	*	*	*	*
Integration with geospatial analytics	*	*	*	*	*	*						*	*		*	*	*	*	*

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Origami Risk provides integrated SaaS risk, insurance, and safety solutions to private and public entities, brokers and risk consultants, insurers, TPAs, and more.

Delivered from a single platform that is fast, secure, and completely scalable, Origami Risk's RMIS, GRC, EHS, Policy Administration, Claims Administration, and Healthcare Risk Management solutions incorporate easy-to-use analytics and digital-engagement tools — including portals, dashboards, and reports.

Highly configurable, the multi-tenant Origami Risk platform allows for seamless integrations with third-party enterprise software systems and the tailoring of solutions that meet client-specific requirements and workflows without the need for costly, time-consuming custom development.

All of Origami Risk's solutions are supported by an experienced service team that possesses a balance of industry-specific knowledge and technological expertise.



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Linkedin: www.linkedin.com/company/fusion-risk-management/
Twitter: twitter.com/FusionRiskMgmt

The Fusion Framework System lets organisations visualise their business, products, and services from a customer perspective, creating a map of day-to-day functions within the business that keeps it running smoothly. The platform gives organisations visual and interactive ways to explore every aspect of the business so firms can identify single points of failure and key risks. Understand exactly what actions to take to mitigate impacts, reduce risk, increase revenue, create efficiency, and protect brand trust.



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GOAT Risk™ Easy to use, low cost, risk management software. With GOAT's simple, secure, risk management platform, you can collaborate, manage, track and report on your business risks anywhere in the world, all for the price of a daily coffee. Built by risk experts - so you don't need to be one. It's packed with pre-populated templates, risk tips, explanations and definitions, so anyone can use it without prior training. There's no lengthy consultation periods or drawn-out, costly implementations. It's ready to use straight out of the box, meaning you can start managing your risks in a matter of minutes. The pain free way to manage risk - so you can get on with managing your business. Free 30-day trial (no credit card details required). Monthly rolling subscriptions from as little as £30.



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YouTube: www.youtube.com/channel/UCGDHhXKtohhLbmIM37gzF7w

riskHive's IRM platform is a 'no-compromise' solution to the challenges of implementing agile Integrated Risk Management with apps that will start working NOW, not in 2 years' time

With the mature and award-winning ERM v6 application at its core, you can very rapidly specify and design any number of integrated applications, workflows, functions and dashboards.

More can be added very quickly as your regulatory risk process evolves or changes in response to new requirements.

We know that developing a capability means going on a journey which is different for every company and 'one size' does not fit all.

That's why our flexible solution is the only one which is trusted by some of the worlds' biggest and most significant organizations to be hyper-configurable to meet your needs; whatever they are now and in the future.

Please get in touch to free yourself from the costs and constraints of regular GRC.



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Twitter: twitter.com/Protecht_Risk

YouTube: www.youtube.com/user/ProtechtPtyLtd

Protecht is a pioneer of the risk sector. We supercharge organisations through deep understanding, monitoring and management of risk.

Protecht.ERM is an integrated enterprise wide risk management software solution, supported with training and advisory services, for any size organisation across the world.

Dynamically manage all your risks in a single platform: Risks, Compliance, Health and Safety, Internal Audit, Incidents, KRIs, BCP, and more.

- Move away from time consuming processes like excel and email.
- Have the flexibility to configure your breach and obligation registers and workflows to suit your organisation needs
- Engage your organisation in a way and time that suits them through the Protecht.ERM mobile app.
- Link important risks across your organisation and highlight systemic issues through central libraries
- Communicate effectively and professionally to risk committees, boards and business stakeholders using customisable visual reports
- All your Risk Information in Real Time, in One Place