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thinking resilience

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BUSINESS CONTINUITY SOFTWARE



ClearView Continuity
Astral House
Granville Way
Bicester
Oxfordshire
OX26 4JT

Tel: +44 (0) 1869 354 230
www.clearview-continuity.com

ClearView BCM Software

Developed through a combination of practical experience of BCM consultants, live client feedback and technology experts, ClearView has quickly become a leader in the global BCM software market.

ClearView has removed many of the barriers that organisations experience when implementing BCM software, ensuring that ClearView delivers improvement to their BCM processes.

- Delivers ease of use for straight-forward, effective deployment and maintenance of BIA's, plans, exercises, risk and incident management. Users do not need extensive training and can pick up and use ClearView quickly and easily, even if only accessed infrequently
- A modular, flexible platform which means that configuration enables the solution to meet the needs of organisations precisely and in a very cost effective manner
- Accessible from any web browser and mobile device, with mobile applications for all major platforms.
- Provides alignment to ISO22031 and Regional BCM standards
- Fully integrated Emergency Notifications module for clients who wish to enhance their communications capability
- Winners of BCM Software of the Year for an unprecedented 4 years in succession – 2012 to 2015.
- Fully ISO 27001 (information security management) and ISO 9001 accredited to provide the highest levels of security and robustness. Trusted by international private and public sector organisations
- Implemented by consultants with many years BC experience so we understand exactly what you want and can offer professional help. Much more than a software service
- Backed up with global support for clients in all sectors and all sizes
- Comprehensive reporting and dashboard analysis plus a custom report builder and integrated What If?/GIS capability for scenario mapping

ClearView – we make the complicated simple.

BUSINESS CONTINUITY SOFTWARE

THE ONE VIEW



Contact
+44 (0)333 011 0333

hello@pinbellcom.co.uk
www.TheOneView.co.uk

Specialising in Business Continuity and programme management, PinBellCom are **Winners of the BCI European Innovation of the Year Award 2014**, Solution providers to Marks and Spencer – European BCI & CIR Award Winners 2014. We work closely with partners and clients in most market sectors including: Retail, Healthcare, Education, Logistics and Manufacturing. Our products, **TheOneView** and BCP4me are:

- Scalable – from primary school to multi-national corporations
- Cost effective – single user, site and enterprise licensing
- Intuitive – requires minimal training or implementation costs
- Securely hosted on or off site
- Innovative – leading edge and adaptable solutions

Our Business Impact Assessment tool uses a unique 'Heat Map' and 'I.T. Gap analysis' to support, prioritise and define pragmatic recovery plans.

Our BC Programmes align to relevant Standards. We can provide dependency gap analysis, **cloud readiness assessments**, security profiling, Incident management, escalation, trending and dashboard reporting, programme management through in-line audit and assessment dashboards and **genuine mobile app** to increase access and engagement in over 100 countries.

"We help the Business Continuity function to drive bottom line value and process improvement"



SUNGARD®
**AVAILABILITY
SERVICES™**

UK & European Head Office
Unit B Heathrow Corporate Park,
Green Lane, Hounslow,
Middlesex
TW4 6ER

Tel: + 44 (0) 800 143 413
infoavail@sungardas.com
www.sungardas.co.uk

US & RoW
680 East Swedesford Road
Wayne, PA 19087 USA

Toll-Free: 1 800-478-7645
Local (US): 1 610-878-2644
Email: AS.SoftwareSupport@sungard.com
www.sungardas.com

Sungard AS Business Continuity Management Planning Software

Assurance^{CM}

Brand new to this edition of the report is Assurance^{CM} which was designed by users, for users. This next-generation business continuity software and risk management solution removes the barriers to organisation-wide engagement and builds greater confidence in contingency plans. It's about extending beyond simply addressing compliance requirements. It's also about knowing teams are prepared to recognise threats to the business and empowering them to engage locally before incidents lead to major disruptions.

So far our users rate the Assurance^{CM} experience as:

- Intuitive** – Simple and easy, get your program up and running with minimal training
- Aware** – Merge external happenings with enterprise plans and gain real-time contextual insight to act decisively
- Alive** – Eliminate manual data management and trust that your data is accurate and up-to-date
- Efficient** – Yet secure to help you work smart, engage users and delight stakeholders on program effectiveness
- Independent** – SaaS and mobile, connect quickly to people and information that matters the most

And a 100% SLA availability guarantee.

Plans and testing do not deliver outcomes, people do. **Sungard AS Assurance^{CM}** is about enabling you to take what we learn back into the business continuity/disaster recovery planning cycle and share it across the company for better outcomes.

ASSURANCE^{NM} (NOTIFICATION MANAGER)

Introducing our new powerful emergency notification tool, designed for when you need it most to ensure the effect send of critical alerts to your key recipients at any time, using any device, and get the response you need.

Assurance^{NM} Alerting and Mobile Services from Sungard Availability Services (powered by Send Word Now®) leverages a variety of communication methods to transmit tens of thousands of voice and text messages in minutes. The Assurance^{NM} communication solution is built on an award winning platform that is used by both public and private sector organisations worldwide, offering them market leading capabilities and superior performance which Sungard AS customers can rely on. For more information please contact Sungard AS:



Savant Ltd
Dalton Hall Business Centre
Dalton Lane
Burton-in-Kendal
Cumbria
LA6 1BL

Tel: +44 (0)1524 784400
Fax: +44 (0)870 460 1023
mataco@savant.co.uk
www.mataco.co.uk

Mataco is a business continuity planning tool that offers support for all aspects of the BCM process:

- It is aligned to BS 25999 and ISO 22301
- It provides secure off-site hosting accessible from anywhere
- Mobile Mataco is also included, enabling access to all contact lists and Plans from mobile devices
- Updates to business data, such as phone numbers, teams, actions, resources, suppliers is done once in one place and the updates are automatically made in all Plans containing the data.
- BIA data can be imported into Mataco from Excel
- Mataco supports the monitoring and control of reviews and exercises
- The Reporting facility enables quick and easy reporting on BIA data with export to Excel. Reports can be developed to meet specific client requirements.
- Mataco will deliver improved control and reduce maintenance time
- An audit trail tracks all changes made to the data

BUSINESS CONTINUITY, DISASTER RECOVERY & ALWAYS ON INFRASTRUCTURE



For more information:
Call +44 (0) 344 863 3000
Enquiry.dcs@daisygroup.com
www.daisygroup.com

Daisy has become the UK's go to partner for resilient, secure and always available communications and IT infrastructure managed services.

As the UK's business continuity industry leader with over 25 years' experience, Daisy is embedding resilience into its entire service portfolio, focussed on enabling today's digital business in the key areas of always-on infrastructure, connect & protect and agile workforce.

Business Continuity Management:

Daisy's BCM consultants and Shadow-Planner software work with you to deliver digital business resilience and address the new risks of the digital economy. We advise, deliver, support and manage all or part of your business continuity management, including emergency response planning; crisis and reputational risk management; operational and business recovery planning; infrastructure process and IT risk analysis; supply chain risk management; authentic exercising, maintenance and awareness.

Workplace Recovery:

Daisy has got your offices and your people covered from 18 specialist business continuity centres available UK-wide, mobile and virtual office solutions delivered to the home and complex call centre and financial trading positions. We'll give you a workplace within four hours.

IT & data continuity:

Daisy's complete portfolio of recovery services will protect your technology, data and communications. We have nine resilient UK datacentres, instant data replication services and secure cloud backups, active archive and file storage for your data. And for replacement IT onsite fast, we have over 1,000 servers and seven ship-to-site, mobile datacentre units, all ready to dispatch if disaster strikes.

BUSINESS CONTINUITY SOFTWARE



Contact Daisy to find out more about the unique benefits of Shadow-Planner:
Call +44 (0)844 863 3000
Email enquiry.dcs@daisygroup.com
www.daisygroup.com



Daisy Shadow-Planner enables you to plan, develop, test and execute more streamlined and structured Business Continuity. Taking the pain out of the entire process, Shadow-Planner helps your people work smarter and faster and enables your business to deliver against its BC commitments more quickly, efficiently and cost effectively.

Designed by BC specialists, this suite of integrated software supports the entire Business Continuity Management (BCM) lifecycle: from impact analysis through developing plans to testing and reporting. Daisy supports you every step of the way, helping you create the strongest and most effective plans to minimise downtime and ensure you can work 'business as usual'.

Shadow-Planner is based on four core modules:

- Business Impact Analysis (BIA)
- Business Continuity Planning
- Notification
- Mobile Plans

Organisations in the financial services sector, public sector and others in regulated industries have used Shadow-Planner to help comply with business continuity standards such as ISO 22301 and other specific codes of practise.

How you benefit

A low cost solution, requiring no local cap ex or hardware investments, you can:

- Get rid of inefficient, inaccurate and risky manual approaches - Word documents and spreadsheets
- Ensure all essential data (plans, contacts, documentation and more) are in a single secure location, at your fingertips
- Be assured that all data is regularly reviewed, updated and consistent
- Achieve faster ISO22301 BC certification

CLAIMS HANDLING & RISK MANAGEMENT SOFTWARE SOLUTIONS



Phil Walden
JC Applications Development Ltd
Manor barn, Hawkley Rd,
Liss, Hampshire, GU33 6JS

Tel: +44 (0)1730 712020
Fax: +44 (0)1730 712030
jcad@jcad.com
(JCAD is an ISO9001 accredited company)

JC Applications Development Ltd are market leaders in the development & implementation of highly effective software for the Claims Handling and Risk Management markets. Our commitment to providing simple to use yet feature rich applications has enabled us to grow a successful and satisfied client base of over 160 organisations, with over 200 successful implementations to our name.

Although our clients can occupy very different sectors of business, for instance; UK Central & Local Government, US Government, Housing Associations, Construction and Insurance, sentiments converge when looking for a proven technology solution provider.

So, if you are looking to improve your Corporate Governance and reduce costs through better claims management or wish to easily embed risk management throughout your organisation, then we look forward to talking with you.

RISK MANAGEMENT SOFTWARE & CONSULTANCY

NTT Data

NTT DATA Figtree Systems

Figtree Systems
3rd Floor, 2 Royal Exchange
London EC3V 3DG

Contact Person: Ayaz Merchant
Tel: +44 (0) 207. 220. 9210
ayaz.merchant@nttdata.com
www.figtreesystems.com

NTT DATA Figtree Systems is a specialist software provider for Risk Management Information Systems. This award winning system is used by clients globally for Incident and OH&S Management, Claims Management, Corporate Insurance and Employee Benefits Management, Fleet and Asset Management and Enterprise Risk Management.

By using system features such as workflow automation, document management and creation, reports and dashboards, smartphone and web-based data-capture and email notifications, clients have increased productivity, lowered costs and improved their risk management processes. The configurability aspect of the system ensures that variations in business processes are also catered for very easily.

The system is available in the traditional client-server model as well as a SaaS model from ISO27001 compliant datacentres. Incident and OH&S management provides an easy way to log an incident or hazard from either a mobile device or a web browser. An initial incident notification would only require some basic details to be filled in. Configurable workflow rules notify the relevant personnel to review the forms.

Claims management processes including first notification of loss, reserve-setting, payments and recoveries are comprehensively covered by the system. Loss adjusters and insurers can also collaborate in this process. All types of claims including motor, property, life and disability, liability and workers compensation claims are managed using the system.

The enterprise risk management process of risk assessment, risk treatment, risk monitoring and risk reporting can also be performed. A graphical matrix of severity and impact gives a summary of risks at business unit levels, as well as the enterprise level.



Riskconnect, Inc.

Andrew Duttine, EMEA Sales Executive
11 Leadenhall Street
London
EC3V 1LP
Tel: +44 (0)7908 774384

Jim Haas, AVP Global Sales
1701 Barrett Lakes Blvd Suite 500
Kennesaw, GA 30144
Tel: +1 262 853 4297

www.riskconnect.com

Riskconnect, Inc. is the provider of a premier, enterprise-class technology platform for risk management professionals, configured to meet our clients' existing and future business processes. We provide risk technology solutions for incident/claim intake and management, certificates, policies, healthcare risk management and patient safety, governance risk and compliance, environmental health and safety, and more – all on a single, fully integrated platform. Riskconnect products are all connected, allowing users to navigate easily within the system to review, analyze, and report on data from user-friendly web-based interfaces that provide a single point of access for global organisations.

Riskconnect is committed to providing clients with the best customer service for the best risk technology, and to ensuring risk professionals are provided the leading edge in risk technology, allowing them to do what they do best... manage risk. Go Beyond with Riskconnect.

#1 Ranked RMIS in the World



Ventiv Technology
(Formerly Aon eSolutions)
8 Devonshire Square
London, EC2M 4PL

Contact Steve Cloutman
Managing Director, EMEA
Tel: +44 20 3817 7373
steve.cloutman@ventivtech.com
www.ventivtech.com

Inform decision-making | reduce losses | improve productivity | optimise total cost of risk

All of these benefits are possible using Ventiv Technology's RiskConsole, a web-based risk management information system. Here are some examples of how we have helped clients:

- International mining giant Mosaic Company generated a 10.7% reduction in excess liability premium and reduced the data-gathering process for renewals from eight weeks to a fortnight.
- Tesco reduced indemnity spend; improved store safety; reduced accidents; and implemented successful risk-mitigation programmes with RiskConsole.
- Stagecoach Group uses RiskConsole to produce numerous reports at the click of a button; automatically matches claims with vehicle and depot; and accesses 20 years of motor claims and financials from RiskConsole.

Today, over 700 clients rely on Ventiv Technology to provide reliable and workable insights on all their enterprise-wide risk and exposure data.

To discover how Ventiv Technology and RiskConsole can help your organisation visit www.ventivtech.com.