

Business Continuity Software Report - Supplier Directory

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Call +44 (0)844 863 3000
Email enquiries@phoenix.co.uk
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Phoenix Shadow-Planner enables you to plan, develop, test and execute more streamlined and structured Business Continuity strategies. Taking the pain out of the entire process, Shadow-Planner helps your people work smarter and faster – and enables your business to deliver against its BC commitments more quickly, efficiently and cost effectively.

Designed by specialists in business continuity, this suite of integrated software supports the entire Business Continuity Management (BCM) lifecycle: from impact analysis through developing plans to testing and reporting. Phoenix can also support you every step of the way, helping you create the strongest and most effective plans to minimise downtime and ensure you can work 'business as usual'.

Shadow-Planner is based on four core modules:

- Business Impact Analysis (BIA)
- Business Continuity Planning
- Notification
- Mobile Plans (currently on Blackberry and iPhone)

Organisations in the financial services sector, public sector and others in regulated industries have used Shadow-Planner to help comply with business continuity standards such as ISO 22301 and other specific codes of practise.

How you benefit

A low cost solution, requiring no local cap ex or hardware investments, you can:

- Save time and money
- Eliminate duplication and inaccuracy
- Get rid of inefficient, inaccurate and risky manual approaches - Word documents and spreadsheets
- Reduce risk - better meet governance
- Ensure all essential data (plans, contacts, documentation and more) are in a single secure location, at your fingertips
- Have an assurance that all data is regularly reviewed, updated and consistent
- Mitigate against costly downtime
- Access and update BC plans anytime, anywhere – from desktop, mobile, tablet...
- Protect and enhance staff productivity, with security via appropriate access levels
- Achieve faster ISO22301 BC certification

Phoenix is an acknowledged leader and award-winning provider of business continuity and disaster recovery services. Our flexible remote working solutions enable your staff to work from virtually any location, uninterrupted. And our award-winning Shadow-Planner software will help you plan to protect your business against unforeseen circumstances

Contact Phoenix to find out more about the unique benefits of Shadow-Planner. Call 0844 863 3000
[email enquires@phoenix.co.uk](mailto:enquires@phoenix.co.uk) or visit phoenix.co.uk



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ClearView BCM Software

Developed through a combination of practical experience of BCM consultants, live client feedback and technology experts, ClearView has received an extremely positive response since its formal launch into the global market. Based on a product which has been in the market for many years, the latest version of ClearView has removed many of the barriers that organisations experience when implementing BCM software, ensuring that ClearView delivers improvement to their BCM processes.

- Delivers ease of use for straight-forward, effective deployment and maintenance of BIA's, plans, exercises and continued nonconformance/ risk management. **Users do not need extensive training and can pick up and use ClearView quickly and easily, even if only accessed infrequently**
- Achieves a high level of modularity which means that configuration allows the solution to meet the needs of organisations precisely, but in a very cost effective manner
- Accessible from any web browser and mobile device
- Provides alignment to international BCM standards
- Winners of BCM Software of the Year 2012 and 2013
- Is fully ISO 27001 (information security management) and ISO 9001 accredited to provide the highest levels of security and robustness. Trusted by international private and public sector organisations
- Is implemented by consultants with many years BC experience so we understand exactly what you want and can offer professional help. Much more than a software service
- Is backed up with global support for clients in all sectors and all sizes

ClearView - Making the Complicated Simple.



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Business Continuity Management

Natural disaster, terrorist attacks or the loss of important suppliers and service providers are events, which happen daily somewhere in the world. Every single of these threats can paralyse your enterprise for days, weeks or months or even lead to the collapse. A working Business Continuity Management can ensure the difference between survival or collapse of your enterprise. Business Continuity Management is the comprehensive method to ensure your enterprise against threats and to guarantee that your critical business processes also work during disturbances or emergencies.

We are a specialized consulting and software company with the focus on the subject of Business Continuity Management (BCM).

By working closely together with your company, we achieve strategies and solutions that provide security against factors that threaten your organisation.

The consulting service is defined for every customer after his individual requirement profile and is based on our field-tested method.

Our consulting services include the following:

- Implementation, continuous development and audit of Business Continuity Management Systems (BCMS) and hence all parts of the BCM lifecycle according to BS-25999 and soon ISO 22313/ISO 22301 in companies and government agencies.
- Implementation and continuous development of IT Service Continuity Management, incl. Disaster Recovery and IT contingency planning, for IT service providers and IT departments.

Additional aspects of ITSCM:

- Data Backup Processes
- Threat and vulnerabilities risk assessment (for Data Centres)
- Service Level Management
- Availability Management
- Implementation and continuous development of Information Security Management Systems based on ISO 27001



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"From the moment we engaged INONI, we've had nothing short of exceptional, quality service and guidance with our Business Continuity programme. We pride ourselves on offering the very best service, exceeding our clients' expectations, delivering innovative solutions whilst providing excellent value for money. Working with INONI has, and continues, to be the perfect partnership as they have demonstrated the same core values.

The INONI BC Software excels in its simplicity and has proved instrumental to us as we have developed our plans. It is user friendly, totally reliable with the added benefit of offering flexibility that you don't always get with other systems. The team understand that 'not one size fits all' and have worked with us to create a system which suits and fits our business. They have provided invaluable support and guidance frequently exceeding our expectations, especially in terms of speed and efficiency.

For us, the Business Continuity project has proved to be of enormous value. It has engaged, motivated and secured commitment across all areas of the business. It has raised questions and challenges and has become a real driver for our commitment to continual improvement. Put simply, it has and continues to be, a pleasure to work with INONI"

Our client achieved ISO accreditation at the first attempt. Please contact us for the full story.



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Mataco is a business continuity planning tool that offers support for all aspects of the BCM process:

- It is aligned to BS 25999 and ISO 22301
- It provides secure off-site hosting accessible from anywhere
- Mobile Mataco is also included, enabling access to all contact lists and Plans from mobile devices
- Updates to business data, such as phone numbers, teams, actions, resources, suppliers is done once in one place and the updates are automatically made in all Plans containing the data.
- BIA data can be imported into Mataco from Excel
- Mataco supports the monitoring and control of reviews and exercises
- The Reporting facility enables quick and easy reporting on BIA data with export to Excel. Reports can be developed to meet specific client requirements.
- Mataco will deliver improved control and reduce maintenance time
- An audit trail tracks all changes made to the data

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Functions: BIA, Risk Impact Analysis, Emergency Plan and BCP, Automatic BIA and BCP data Maintainability, Connection between BC and DR, Exercising Management, Crisis Management, Incident Management, Documental system.
New functions: Mobile Crisis Management, Connection with MIR 3 Intelligent Notification System

ORBIT® is the software suite for the Business Continuity Management (BCM) process from the collection, analysis and management of all data that must be collected to meet the needs of a BCMS project conforms to international standards with the objective to minimize overall project costs.

All modules are design with a friendly user interface and all data previously collected with other tools can be easily imported into ORBIT.

One of the other ORBIT's most significant feature is the capability to get connected with external systems to capture any variation that may occur and may influence the completeness of the Business Continuity Plan. This feature allow us to say that a Business Continuity Plan inside ORBIT is always up-to-date.

ORBIT is used as full BCMS by companies in the Financial Sector, Insurances, Industries, Healthcare, Municipalities, Public Administration and Airline.



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Enterprise Wide Solutions

RecoveryPlanner's software, RPX, provides an integrated web-based application for Business Continuity Management (BCM), Disaster Recovery (DR) and Crisis/Incident Management (CIM). RPX has over a decade of input from our customers, the marketplace, BCM, CIM, Risk regulations & frameworks and our certified professionals.

All-in-One, Web-based Software for BCM, DR, Risk and CIM

The software includes: Risk Assessment; BIA; Plan Development and Maintenance; Exercising/Testing; Crisis/Incident Management with Automated Notifications and GIS, Easy Reporting, Customization and Compliance in ONE easy to use platform.

- Easy to use for rapid configuration, deployment and training
- Robust integrated tools for easy migration and integration of data and plans
- Unlimited licensing, multi-language user interface and mobile access
- Customer-centric support available in various languages and world-wide time zones
- Fully supports Risk, BCM & CIM frameworks, such as ISO 22301, 22320, 31000, COSO, DR11, BCI, etc.
- Hosted (SaaS) and customer hosted versions available
- H.E.L.P - App for home and business continuity

Since 1999 RecoveryPlanner has been delivering innovative, award-winning solutions for customers across the globe. Our clients enjoy improved collaboration, automation, planning, recovery, communications and customer support. Our network of partners provides local sales and support capabilities throughout Europe, Americas, EMEA and APAC, including **direct representation, support and professional services personnel in the United Kingdom.** Contact us today to see why companies of all sizes and industries rely on RecoveryPlanner's BCM, DR, Risk and CIM products and services.

THE ONE VIEW



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www.TheOneView.co.uk

Specialising in Business Continuity and programme management, PinBellCom are Winners of the BCI European Innovation of the Year Award 2014, Sslution providers to Marks and Spencer – European BCI & CIR Award Winners 2014. We work closely with partners and clients in most market sectors including: Retail, Healthcare, Education, Logistics and Manufacturing. Our products, TheOneView and BCP4me are:

- Scalable – from primary school to multi-national corporations
- Cost effective – single user, site and enterprise licensing
- Intuitive - requires minimal training or implementation costs
- Securely hosted on or off site
- Innovative – leading edge and adaptable solutions

Our Business Impact Assessment tool uses a unique 'Heat Map' and 'I.T. Gap analysis' to support, prioritise and define pragmatic recovery plans. Our BC Programmes align to relevant Standards. We can provide dependency gap analysis, cloud readiness assessments, security profiling, Incident management, escalation, trending and dashboard reporting, programme management through in-line audit and assessment dashboards and genuine mobile app to increase access and engagement in over 100 countries.

"We help the Business Continuity function to drive bottom line value and process improvement"

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Sungard AS Business Continuity Management Planning Software

Assurance^{CM}

Brand new to this edition of the report is Assurance^{CM} which was designed by users, for users. This next-generation business continuity software and risk management solution removes the barriers to organisation-wide engagement and builds greater confidence in contingency plans. It's about extending beyond simply addressing compliance requirements. It's also about knowing teams are prepared to recognise threats to the business and empowering them to engage locally before incidents lead to major disruptions.

So far our users rate the Assurance^{CM} experience as:

Intuitive – Simple and easy, get your program up and running with minimal training

Aware – Merge external happenings with enterprise plans and gain real-time contextual insight to act decisively

Alive – Eliminate manual data management and trust that your data is accurate and up-to-date

Efficient – Yet secure to help you work smart, engage users and delight stakeholders on program effectiveness

Independent – SaaS and mobile, connect quickly to people and information that matters the most

And a 99.99% SLA availability guarantee.

Plans and testing do not deliver outcomes, people do. **Sungard AS Assurance^{CM}** is about enabling you to take what we learn back into the business continuity/disaster recovery planning cycle and share it across the company for better outcomes.

ASSURANCE^{NM} (NOTIFICATION MANAGER)

In 2014 we are introducing a new powerful emergency notification tool so that when you need it most you can send critical alerts to recipients at any time, using any device, and get the response you need.

Assurance^{NM} Alerting and Mobile Services from Sungard Availability Services (powered by Send Word Now[®]) leverages a variety of communication methods to transmit tens of thousands of voice and text messages in minutes. The Assurance^{NM} communication solution is built on an award winning platform that is used by both public and private sector organisations worldwide, offering them market leading capabilities and superior performance which Sungard AS customers can rely on. For more information please contact Sungard AS:



proper planning and prevention

cloud based plan management

incident management support

access from mobile devices

ISO22301 compliance

securely hosted

time saving



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