

SUNGARD® Availability Services

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SunGard's Continuity Management Solution

Business Continuity Management made easy. And efficient. And reliable.

SunGard's Continuity Management Solution (CMS) is designed to maximise your time as a BC expert; by making the administrative management of BC as easy and yet comprehensive as possible. Instead of creating queries, pivot tables and ad-hoc coding you should be utilising and implementing:

- Easy-to-use wizards and templates allowing you to have the tool set up and functioning quickly and easily
- Intuitive management of the system with scheduling and ready-to-use reports allowing delegation and reminders to be set up at the click of a button
- Efficient use of data by eradicating duplication of information, time and workload by being a one-input system
- Import capabilities for all your existing plans to ensure your hard work and intellectual property transfers to your new improved BC tool.

The tools you want for the work you do.

Unlike other tools that BC managers traditionally find themselves using, CMS is designed for purpose. Its interface, functionality and end-goal are all designed specifically with Business Continuity in mind - taking the headache of admin and plan development away and leaving you with time to think smarter about the BC processes you oversee.

Harnessing more than 33 years of risk management expertise and 21 years of development, CMS comprises a number of powerful software modules including:

- **LDRPS®** - award winning* BC planning software
- **BIA Professional®** - intuitive BIA survey tool for overall strategic planning
- **Risk Assessment** - obtain a complete understanding of location based risks
- **NotiFind** - the complete crisis communication tool to stay in touch with staff
- **Incident Manager®** - virtual command centre for communications, tracking and monitoring of incidents
- **Vendor Assessment** - ensure your supply chain is resilient
- **Workforce Assessment** - discover and leverage your workforce's skills to recover
- **Test Management** - save time and money in pulling together and assessing test performance.

SunGard's CMS BCM Software is but one of our many award-winning* Information Availability solutions, avail yourself of our other services: Cloud Infrastructure, Managed Services, Continuity Consulting and Technical Consulting.

* Business Continuity Awards: Service Provider of the Year - 2011, 2010, 2009, 2006, 2005, 2002, 2000, 1999; Finalist - 2009, 2008, 2007, 2006, 2005, 2004, 2002, 2001, 2000; BCM Software - Finalist 2011, 2010, 2009, 2008; Most Innovative Product 2004 - LDRPS; 10th Anniversary Awards for Outstanding Excellence in Business Continuity - 2008

* Financial-I Leaders in Innovation Awards: Winner 2011, 2010, 2009, 2008, 2007 - Best & Most Innovative Disaster Recovery & Business Continuity Supplier



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INONI provides standards-aligned business continuity solutions to organisations worldwide. We are proud to offer **professional experience, a practical approach and an efficient software toolset**

Your organisation is unique and moves constantly, so it's essential your continuity system remains a comfortable fit
We offer an enduring flexible solution that fits your business

Our software system does what you'd expect, with integrated BIA, scalable BCP and many valuable features
It also provides some unexpected benefits

- INONI® delivers professional reports that people can read online, via mobile devices and MS Office
- It lets you embed educational material in all the right places, so it's there when needed
- You can even specify your own tools and reports

INONI® can be part of a consulting programme or you can license it for your own fully supported use. Please take a moment to visit the INONI website or call us now for the full story.



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Product: www.OpsPlanner.com

Paradigm Solutions International (PSI) offers world-class Business Continuity Management software products and services to commercial and government entities.

OpsPlanner™ is a Business Continuity Planning, Business Impact Analysis, Risk Assessment, Incident Management and Notification Software tool. OpsPlanner is 100% web-enabled and is a fully integrated software platform that is easy-to-use and applies proven processes and methodologies. It is secure, flexible, auditable, and accessible 24 x 7 x 365. The solution comes with planning guidelines, model templates, and surveys that provide the ability to create customized recovery scenarios that can be used for enterprise wide Business Continuity Planning. Also available in OpsPlanner is BIA/RA Expert, which is an optional state of the art feature that allows an organization to enhance the integration of workflow, recovery resources and data into the OpsPlanner Business Continuity Process. This feature allows an organization to define BIA parameters, dynamically generate customized BIA surveys, and automatically calculate recovery objectives and rankings. The RA survey results in a detailed ranking of each surveyed hazard by probability, impact and vulnerability. Another optional feature is a robust two-way notification tool that allows the client to send simultaneous messages across diverse types of communication devices such as pagers, cell phones, e-mail etc.

The strength and versatility of our OpsPlanner solution, and the expertise of our certified (CBCP, CBCV, MBCI) consulting team, are among the reasons that we have been selected, and continue to assist organizations to prepare for, manage, and recover from, any type of unexpected business disruption.



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Business Continuity Management

Natural disaster, terrorist attacks or the loss of important suppliers and service providers are events, which happen daily somewhere in the world. Every single of these threats can paralyse your enterprise for days, weeks or months or even lead to the collapse. A working Business Continuity Management can signify the difference between survival or collapse of your enterprise. Business Continuity Management is the comprehensive method to ensure your enterprise against threats and to guarantee that your critical business processes also work during disturbances or emergencies.

We are a specialized consulting and software company with the focus on the subject of Business Continuity Management (BCM).

By working closely together with your company, we achieve strategies and solutions that provide security against factors that threaten your organisation.

The consulting service is defined for every customer after his individual requirement profile and is based on our field-tested method.

Our consulting services include the following:

- Implementation, continuous development and audit of Business Continuity Management Systems (BCMS) and hence all parts of the BCM lifecycle according to BS-25999 and soon ISO 22313/ISO 22301 in companies and government agencies.
- Implementation and continuous development of IT Service Continuity Management, incl. Disaster Recovery and IT contingency planning, for IT service providers and IT departments.

Additional aspects of ITSCM:

- Data Backup Processes
- Threat and vulnerabilities risk assessment (for Data Centres)
- Service Level Management
- Availability Management
- Implementation and continuous development of Information Security Management Systems based on ISO 27001



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ClearView BCM Software

Developed through a combination of practical experience of BCM consultants, live client feedback and technology experts, ClearView has received an extremely positive response since its formal launch into the global market. Based on a product which has been in the market for many years, the latest version of ClearView has removed many of the barriers that organisations experience when implementing BCM software, ensuring that ClearView delivers improvement to their BCM processes.

- Delivers ease of use for straight-forward, effective deployment and maintenance of BIA's, plans, exercises and continued nonconformance/ risk management. **Users do not need extensive training and can pick up and use ClearView quickly and easily, even if only accessed infrequently**
- Achieves a high level of modularity which means that configuration allows the solution to meet the needs of organisations precisely, but in a very cost effective manner
- Accessible from any web browser and mobile device
- Provides alignment to international BCM standards
- Winners of BCM Software of the Year 2012
- Finalists for Business Innovation Product of the Year 2010 and BCM software of the Year 2011
- Is fully ISO 27001 (information security management) and ISO 9001 accredited to provide the highest levels of security and robustness. Trusted by international private and public sector organisations
- Is implemented by consultants with many years BC experience so we understand exactly what you want and can offer professional help. Much more than a software service
- Is backed up with global support for clients in all sectors and all sizes

ClearView - usability at the heart of everything we do.



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eBRP was the first to:

- Introduce Process Modeling as a Risk Management concept.
- Promote Dependency Mapping as a knowledge tool for Enterprise Risk Management.
- License its software for Unlimited Concurrent Users.
- Pioneer Technology Modeling as a means of mapping IT Applications and systems from their dependent components (hardware, software, networks, etc.) to the Business Processes that depend on them.
- Focus on Asset-based Risk Management (People, Process, Technology, Products & Services, Suppliers Supplies, Equipments and Customers).

The thought leaders at eBRP Solutions developed eBRP Suite to provide support for organizations' full Business Continuity and Risk Management Program, including Risk Assessment, Business Impact Analysis, Plan Development, Testing, Exercising, Maintenance, Incident Management and Integrated Notification. The Process, Technology, Supply Chain & Organizational Modeling unique to eBRP Suite, provides Fortune 500 organizations with a full decision support system facilitated by 'what if' analysis. While competing products are essentially plan repositories, eBRP Suite helps organizations understand, manage & monitor their exposures. eBRP Suite provides Business Continuity and Risk Management professionals the tools to meet the needs of today's evolving business world, and the power to take their program beyond 'Business as Usual'. Providing for unlimited user access, web-based eBRP Suite gives you the power to know everything, see everywhere and therefore be able to respond to anything.



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BCM & DR Enterprise Solutions

RecoveryPlanner provides a complete BCM & DR solution in a single, easy to use package. Our consulting and software services address business continuity, disaster recovery (DR), risk, compliance and governance requirements. RPX, our BCM & DR software was developed by our certified business continuity professionals for users as well as over a decade of input from our customers, the marketplace, and pertinent regulations and BCM guidelines & standards. RPX's usability was recognized by being awarded DRI International's 2012 Planning System of the Year. RecoveryPlanner was also awarded 2012 Service Provider of the Year.

All-in-One, Web-based BCM Software

RecoveryPlanner's web-based software, RPX, integrates all components for a successful BCM, DR and Crisis/Incident Management Program. The software includes: Risk Assessment, BIA, Plan Development, Maintenance, Exercising, Incident Management, Native Report Generator, GIS, Compliance and Automated Notification in ONE easy to use application.

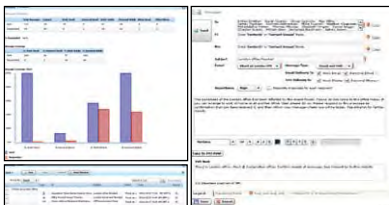
- Easy to use for rapid configuration, deployment and minimal training
- Many features promote collaboration and communications, such as unlimited licensing and mobile access
- Customer centric, comprehensive support
- Easy migration and integration of data and plans
- Fully international with multi-lingual editions and support
- Fully supports BS 25999, ISO 22301, DRII, NFPA 1600 and other pertinent BCM & DR guidelines
- Hosted (SaaS) and customer hosted versions available

Since 1999 RecoveryPlanner has been delivering innovative BCM & DR solutions for customers across the globe. Contact us today to see why companies of all sizes and industries rely on RecoveryPlanner's products and services for all aspects of the BCM & DR lifecycle.



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Shadow-Planner is an award winning Software-as-a-Service solution that streamlines structured Business Continuity Management to make it quicker, more efficient and cost effective.

The solution comprises a suite of integrated software modules designed to support the BCM lifecycle. It helps firms of all sizes achieve strong and effective business continuity plans that are continually updated. Shadow-Planner Emergency Notification functionality and Mobile Device access to plans now provides organisations with powerful Incident Management tools.

Organisations in the financial services sector, public sector and others in regulated industries have used Shadow-Planner to help comply with business continuity standards such as BS25999 and other specific codes of practise.

Key features and benefits of Shadow-Planner include:

- Hosted Software-as-a-Service - allowing predictable budgeting, minimal set up costs and no additional strain on your IT resources
- Facilitates Speedier Recovery - in the case of an incident or disaster, avoiding downtime and the costs of lost business
- Company-wide Resource - so that information is shared, avoiding data silos
- Fully International and Multilingual
- Support for all aspects of the BCM Lifecycle - including compliance with standards such as BS25999 and other industry specific codes
- Intuitive Interface - making it easy to use - even on an occasional basis, by personnel with no specialised IT or business continuity knowledge
- Task Management - system-generated reminders and automatic escalation using workflows, ensure the BC plan is kept up-to-date, with an audit trail to demonstrate compliance
- Browser-Based - quick and easy business-wide deployment means it's accessible always and everywhere
- Strong Security - your data is safe, with security built into all aspects of the solution
- Business Impact Analysis - helps identify the most critical processes, perform gap analysis to compare recovery point objectives vs achievable times, identify peak and normal recovery requirements
- Software Commissioning and Project Management - available from our highly qualified and experienced professional services team
- Mass Notification and Message broadcasting and response tracking via SMS and/or email directly within Shadow-Planner
- Shadow-Planner's unique perspective filtering feature allows message recipients to be accurately targeted and responses can be tracked and viewed in real-time
- Seamless integration to mainstream notification systems such as MIR3, Fact24 and iModus also available

Contact Phoenix to find out more about the unique benefits of Shadow-Planner. Call 0844 863 3000
 email enquires@phoenix.co.uk or visit phoenixitgroup.com/shadow-planner



The next issue of CIR magazine will contain the **Emergency & Mass Notification Software Report**, to advertise in this or the CIR Professional Services Guide which appears in every issue of the magazine please contact Graeme McQueen on 020 7 562 2434 or email graeme.mcqueen@cirmagazine.com